



# PROVIDER AND HEALTH PLAN SYSTEM REQUIREMENTS

The following system requirements apply to all HealthLogic and AllHealthLogic web based service offerings, except as noted. If you have any questions, contact your marketing executive or call or email the HealthLogic Help Desk at 770-613-5000, Monday through Friday 8 am to 8 pm ET.

## ASP WEB Workstation Requirements

FEATURES	RECOMMENDED
<b>CPU</b>	Pentium III 1000mhz or faster
<b>RAM</b>	256MB or higher
<b>Video Display</b>	8MB (or higher) Video RAM with support for 24bit color
<b>Hard Drive Space Available</b>	200MB
<b>Operating System</b>	Windows 2000 Professional or higher – with SP4 loaded
<b>Internet Browser</b>	Internet Explorer 6.0 with 128-bit encryption – all updates loaded
<b>ActiveX Controls</b>	Required Settings – see pages 2-4
<b>Internet Connection</b>	High Speed Connection - DSL, ISDN, Cable, T-1 etc.
<b>Monitor</b>	17" Monitor with 1024x768 resolution
<b>Miscellaneous</b>	<ul style="list-style-type: none"> <li>◆ Adobe Acrobat Reader 5.0 or higher</li> <li>◆ Microsoft Imaging Tools enabled to allow the Kodak Tiff Viewer to be utilized</li> <li>◆ 128-Bit Encryption Security Patch</li> <li>◆ Mouse</li> </ul>
<b>Scanners</b> <i>(Providers Only as required by product, e.g., CADX®)</i>	Twain 32 complaint sheet feed/flatbed scanner with high-speed USB 2 port connection. There are many models and price ranges to choose from depending on workflow volume.

Note: Most desk-top scanners are meant to be connected to a single dedicated PC host. Please contact scanner manufacturers for scanner model options, should you require the scanner to be networked.



## **Web Pages with ActiveX Controls**

### **1. System Setting Requirements**

Prior to beginning any HLSC control downloads, it is required that all workstations must be updated with the latest Windows and Internet Explorer related updates, that are listed on Microsoft Windows Update web page.

The following security permission settings are required for ActiveX controls to download and function correctly on a workstation. If you do not have these security permissions already, you will need someone with administrative rights (generally your network administrator or IT support staff) to make these changes.

- Write access to the Registry key HKEY\_LOCAL\_MACHINE.
- Write access to the "Downloaded Program Files" folder. This folder should be in your Windows directory, usually C:\WINNT.
- Write access to default system32 folder in order to update some of the Windows system files for CADX ActiveX controls. In Windows 2000, that's usually C:\WINNT\SYSTEM32. In XP, it's usually C:\WINDOWS\SYSTEM32

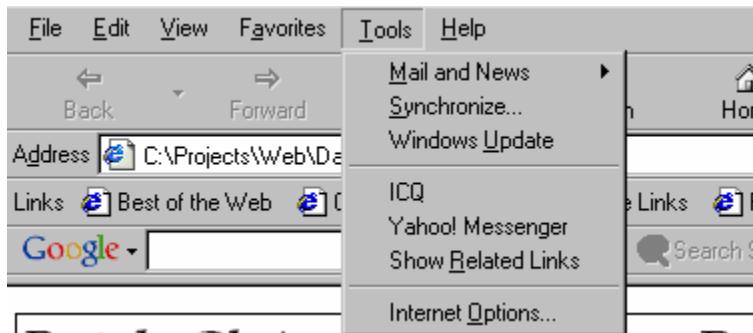
If you perform a clean installation of Windows 2000 (not an upgrade from Microsoft Windows NT 4.0 or Microsoft Windows 98), members of the Users default group cannot download ActiveX controls and experience one or more of the symptoms listed above.

For further information, please see Microsoft Knowledge Base Article 240897 (<http://support.microsoft.com/default.aspx?scid=kb:en-us:240897>).

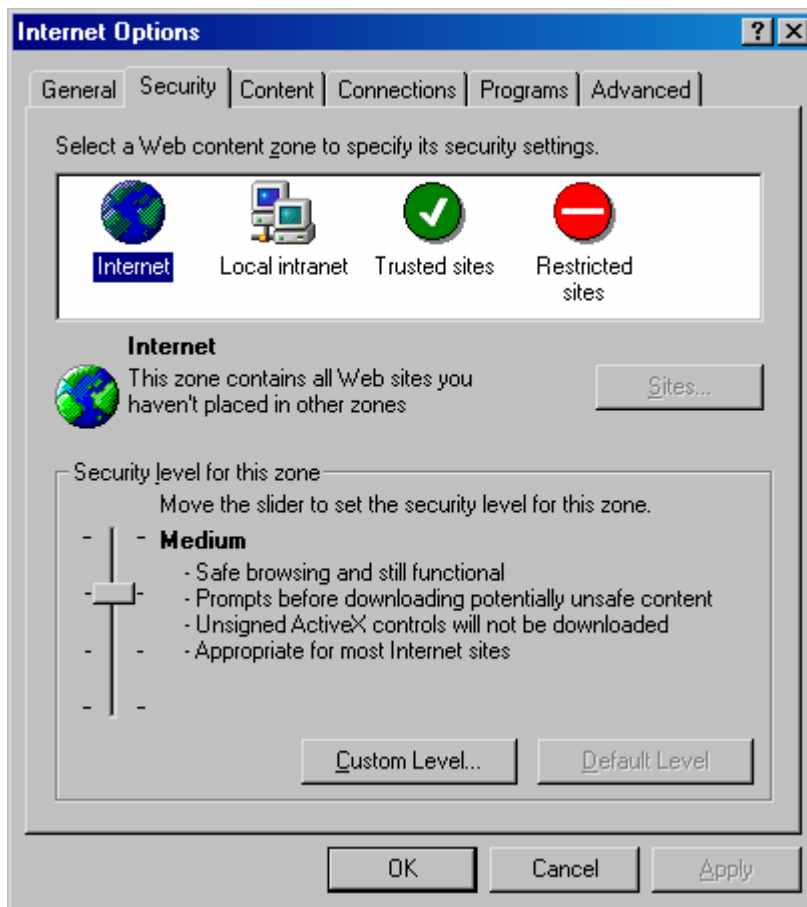
## 2. Internet Explorer Setting Requirements

The **Download signed ActiveX control** setting should be set to **Enabled** or **Prompt**. Perform the following to verify that the settings are correct.

Step 1. On the Internet Explorer menu, select **Tools->Internet Options**.

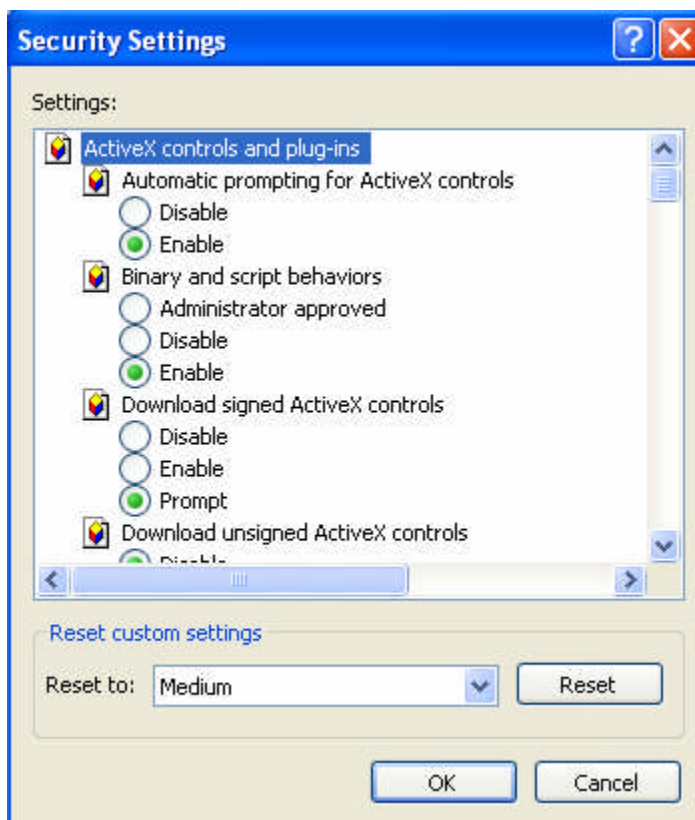


Step 2. Select the **Security** tab, then select the **Internet** icon in the box labeled **Select a Web content zone to specify its security settings**. Click the **Custom Level...** button.

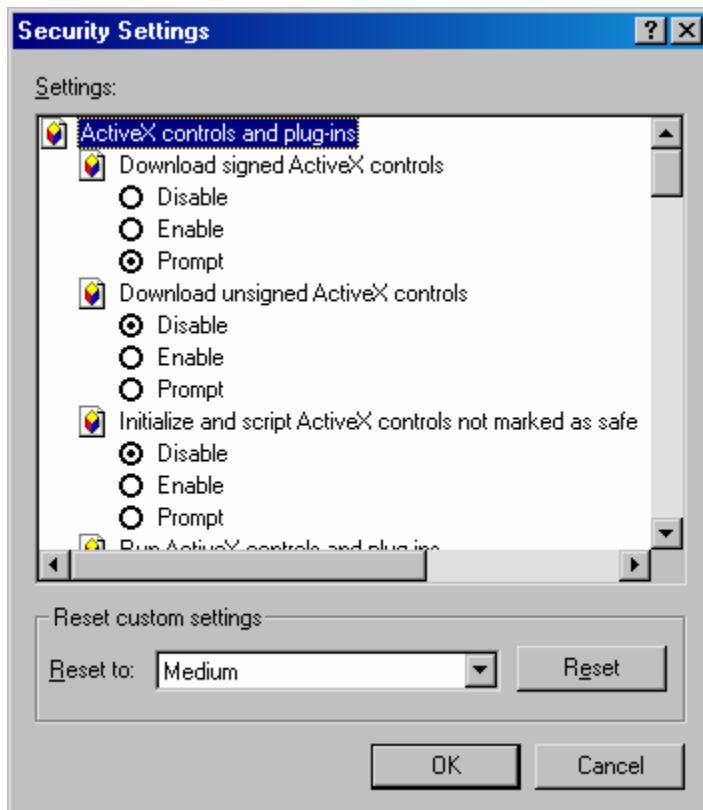


Step 3: In the **Security Settings** dialog box scroll to the **ActiveX Controls and plug-ins** section and find the setting **Download signed ActiveX controls** (this should be the first setting in the dialog box). Make sure that either the **Prompt** or **Enable** radio button is selected.

In XP Windows versions, the setting should be:



In prior Windows versions, the setting should look like this:



Step 4. Click OK in the **Security Settings** dialog box and the **Internet Options** dialog box.

### 3. Internet Explorer Access to CADX<sup>®</sup> Web Sites

Please make sure your internet ISP access rights are not limited and that you can successfully connect to the following web sites: [www.hlsc.com](http://www.hlsc.com), [www.allhealthlogic.com](http://www.allhealthlogic.com) and <http://cadx.hlsc.com>

### 4. CADX<sup>®</sup> Users Only:

Please make sure you install our certificate authority root key first before you install any of the other links. This must be done in order to successfully run the scanning interface provided on our portal. The link to the root key is on both the Public page and the Secure site near the bottom of the page, as well as listed under the CADX<sup>®</sup> Downloads section of the CADX<sup>®</sup> Information tab on both Public and Secure site pages. Follow the directions. The process will only require a few seconds.